

HOW TO GET STARTED

1. Start Planning Don't procrastinate, start discussing what you or your family members needs will be. Decisions made without prior planning can result in unsuitable care choices, family feuds and money unwisely spent. Call our office for an information packet so you can review the services with your family members.

2. Get Started There are many important aspects of doing a home care assessment that will allow us to create a customized service for you or your family member. Our qualified professional will be performing the assessment. During the assessment we will review and discuss:

Observation of client's condition: limitations of mobility, what daily activities can they do on their own: housekeeping, meal preparation, dressing, and personal hygiene.

Memory Loss: Taking medications on time, remembering to eat and take fluids.

Home Safety: Are there any obstacles that could cause someone to fall, need hand rails for stairways or bathrooms.

3. The Caregiver Arrives Before arriving at the client's home the caregiver is instructed on what their duties are and the type of care your family member needs. The caregiver will arrive, review the duties on the home health aid assignment sheet with the client.

Our Registered Nurse Will:

- Do follow up calls to our clients.
- Home visits to review our caregivers performance.
- Visit once a month to review the assessment and overall health of the client.

WHY SELECT PRIMARY HOME CARE?

- A leader in Home Care
- Exceptional Service
- 24/7 On-Call Client Service enhanced by our **Nurse On-Call**
- Dedicated team; knowledgeable and genuine
- Commitment to on-going training
- Specialized training for specific health conditions (such as Alzheimer's, COPD, Dementia, Parkinson's, etc.)
- Advocates for Senior and Home Care Issues

We invite you to call and discuss your questions with us. Thank you for considering Primary Home Care to meet your home care needs.

Service Area



LOCAL CHAMBER
MEMBER



Saginaw
(989) 793-6674

St. Louis
(989) 681-6674

(800) 454-5242

www.primaryhomecare.com



PRIMARY HOME CARE



OUR SERVICES

We understand that each Primary Home Care client has individualized care needs and preferences so we design our Plan of Care and assign a caregiver or a team of caregivers to best meet our client's needs. From a few hours per week to around-the-clock care, we offer a full range of assistance including:

- Assistance with Adult Daily Living Needs
- Bathing & Grooming Assistance
- Companionship & Socialization
- Errands, Shopping & Transportation
- Housekeeping, Laundry & Meal Preparation
- Medication Reminders & Vital Signs
- Nurse Medication Set-Ups & Supervision
- Range of Motion Exercises & Positioning
- Transferring & Mobility Assistance
- Medical Alert Monitoring System
 - Simple 10 minute setup
 - Free shipping
 - Price lock guarantee
 - No deposit
 - No long – term contract
 - 24/7 Customer Assistance



OUR SPECIALIZED SERVICES

In addition to our general home care services, our experienced caregivers can perform the necessary services that unique circumstances require:

- Alzheimer's & Dementia Care
- Brain Injury & Auto No-Fault Care
- Diabetic Care
- Family Respite Care
 - Attendant Care for Family Events
 - One Time or On-going Visits
 - Vacation Coverage
- Geriatric Care Management Services
 - Assessments & Safety Reviews
 - Medication Monitoring
 - Relocation & Travel Companions
 - Community Resources & Referrals
 - Hospice, Custodial Care
 - MS and ALS Care
 - Nurse Visits
 - Parkinson's Care
 - Technology Enhanced Customer Care

EXPERIENCE PRIMARY HOME CARE'S CARING AND COMPASSIONATE STAFF

We personally select and introduce you to caregivers who have gone through our Primary Home Care's rigorous screening, hiring and orientation process.

ALL OF OUR CAREGIVERS ARE:

- Reference checked
- Drug Tested
- Criminal background checked
- Bonded and Insured
- Matched to your preference
- Trained

WHO PAYS

- VA Aid and Assistance Program
- Long Term Care (LTC) Insurance
- Auto-No Fault Insurance
- Private Pay
- Commission or Division on Aging
- Mi-Choice Waiver program



WHAT OUR CLIENTS ARE SAYING

We think she goes "above and beyond" the normal duties of a home care aide. You can tell she really cares about my mom's health and well-being.

— Lillian M

I have compared two others with Primary Home Care and there is no comparison. Primary Home Care is more professional in all aspects of client care and in handling and training their aides. No other provider is as organized or trustworthy as Primary Home Care.

— David Q

The family truly appreciated Janet who gave our mother exceptional care. Janet provided the secure feeling, which is so important in such a case and did so with true compassion and care for our mother's well being.

— The L. Family, Saginaw